



*Empowered lives.  
Resilient nations.*

**3RD QUARTERLY REPORT**  
**JULY-SEPTEMBER 2022**

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## 1. Project summary page

Project title	Realization of a Just and Inclusive Society	
Project ID	00109372	
Launching Date	2018	
Project Duration	4 years	
Project Goal	Contribute to national efforts to realize human rights for all Angolans and expand access to justice services and the achievement of gender equality and women's empowerment	
Funding sources and amounts in USD	UNDP: US\$1.471.701	Netherlands: US\$70.000.00
Implementing agency	UNDP	
Implementing partners	Ministry of Justice and Human Rights; Ministry of Social Assistance, Family and Women's Affairs; Ministry of Interior; Attorney General's Office; Ombudsman; Center of Human Rights and Citizenship of the Catholic University (civil society).	

## 2. Executive summary

This document presents the third quarterly report of four outputs from the project “Towards a **Just and Inclusive and inclusive society**” from July to September 2022. The project aims to contribute to the national efforts toward the promotion and protection of human rights, strengthening and protection of human rights, strengthening access to and quality of justice services, and the advancement of gender equity and women empowerment. The project was conceived in a timely context as Angola renews its commitment to the advancement of Human Rights (HR) and access to justice for all, the strengthening of rule of law, and the fight against corruption, de-concentration, and political-administrative decentralization, as well as economic diversification.

This Q3 report is intended to describe the level of implementation, results, and challenges of the activities outlined in the Annual Work Plan 2022 (AWP 2022) of the following Implementing Partners (IPs): Ministry of Interior (MININT), Ombudsman’s Office and the Catholic University's Center for Human Rights, and Citizenship (UCAN CDHC).

- I. **MININT:** This is the ministerial department whose mission is to propose the formulation, coordinate, execute and evaluate the Executive's policy on internal order and public security. MININT 2022 Annual Work Plan consists of technical assistance in human rights and law enforcement. It is aimed at strengthening the capacities of MININT staff on human rights issues at different levels, and in their engagement with rights holders and duty bearers, to contribute to the promotion and protection of fundamental human rights without prejudice to law and order.
  
- II. **Ombudsman’s office:** This is an independent public entity that has as its object the defense of the rights, freedoms, and guarantees of the citizens, assuring, through informal means, the justice, and legality of the activity of the Public Administration. The Ombudsman 2022 Annual work plan consists of promoting the institution of the Ombudsman, his mandate, his functions, and services to public institutions, the student and academic community, and the public, strengthening institutional capacity and creating a closer relationship between the Ombudsman and the citizens, to promote and protect the socio-economic rights of citizens at the sectoral level for the advancement of the Human Development Index (HDI).

III. **UCAN CDHC:** This is a specialized center for Human Rights at the Law School of the Catholic University of Angola (FDUCAN) with a vocation of training and empowerment of people in general. The CDHC 2022 Annual work plan aims, among others, to contribute to the construction of a just, democratic, and egalitarian society, as well as the development of programs for the promotion and defense of human rights in their multiple dimensions.

This report was produced in response to the results of the third quarter (Q3) delivery. The implementation status of the activities, foreseen in the annual work plans of these outputs, will be presented. However, this should be pondered since the interventions related to the 4 outputs only started in April. Thus, negatively affecting the delivery.

The data in this report are predominantly based on activity reports of the implementing partners, as well as from the monitoring of the project manager, from June to September 2022.

The work plans were signed on the following dates:

<b>OUTPUT</b>	<b>IPS</b>
00116815	<b>MININT</b> – AWP, SIGNED ON MARCH 29TH
00109188	<b>OMBUDSMAN’S OFFICE</b> – AWP, SIGNED ON FEBRUARY 8TH
00120340	<b>UCAN CDHC</b> –AWP, SIGNED ON APRIL 20TH

This Q3 progress report follows the standardized format, stated in the table of contents, and it highlights, in summary, the physical and financial progress up to September 30, 2022, followed by narrative explanations of the level of implementation, constraints faced and ways forward.

### 3. Summary of physical and financial progress

#### 3.1. Achievements against the AWP 2022 targets, up to September 30, 2022.

**Expected Results (from the project), Result 1:** Strengthen the National Human Rights, the capacity of National Human Rights, and the processes, mechanisms, and spaces for participation and realization of Human Rights (HRs) in Angola.

Output 00116815: MININT			
Expected result (From AWP 2022): Promote and protect the socio-economic rights of citizens at the sectoral level for the advancement of the Human Development Index (HDI)			
<b>Result Indicators (From the AWP 2022)</b>	<b>Activities planned</b>	<b>Goals</b>	<b>Implementation status as of September 30</b>
Human rights performance index developed and adopted.	Development and adoption of a human rights performance index by central executive bodies	June: Human Rights indicator tool development completed	Not Started
A Code of conduct developed	Development of a human rights-based code of conduct for law enforcement officers	June: Human Rights-based code of conduct developed	Not Started
Number of law enforcement officers trained in human rights;	Human rights training for the central executive organs of the ministry of interior on human rights and law enforcement	July: Continuation of human rights training	In progress

Number of health professionals assigned to prison services trained	Training of health professionals assigned to the penitentiary services	July: Continuation of human rights training	Not Started
00109188-Ombudsman's office			
Expected result (From AWP 2022): Promote and protect the socio-economic rights of citizens at the sectoral level for the advancement of the Human Development Index (HDI)			
<b>Results Indicators (From the AWP 2022)</b>	<b>Activities planned</b>	<b>Goals</b>	<b>Implementation status as of September 30</b>
Number of cases and citizens' petitions/complaints resolved by the Ombudsman's office	Attending to requests and complaints made by citizens in the various fields of social and economic life	December: 100 Petitions/complaints resolved	In progress
Establishment and operation of PDJ's virtual audience system	Development and operation of a virtual audience system	March: Virtual hearing system developed and running	In progress
Strengthening of the PDJ processing system	Comparative evaluation of the PDJ case processing system with other countries	May: Strengthening the ombudsman's processing system	In progress
Number of information and promotional materials published on the work and achievements of PDJ	Ombudsman week, human rights training, and annual reports.	July: Printed and published ombudsman information and promotional materials	In progress

Output 00120340 -UCAN CDHC

Expected output (From AWP 2022): Promote and protect the socio-economic rights of citizens at the sectoral level for the advancement of the Human Development Index (HDI)

<b>Result Indicators (From the AWP 2022)</b>	<b>Activities planned</b>	<b>Goals</b>	<b>Implementation status as of September 30</b>
Legal support to 800 citizens	Promotion and protection of Human Rights in the communities	December: 800 citizens supported	In progress
The rights of 200 prisoners defended	Promotion and protection of Human Rights in the communities	December: 200 citizens supported	In progress
Legal instrument developed	“I have served my time, please release me”	December: 100 beneficiaries	In progress
Number of trained professionals	The young talent	December: 12 recent graduates trained;	In progress
	Human Rights Course	December:40 professionals trained.	In progress



### 3.2. Financial progress

#### 3.2.1. 3<sup>rd</sup> quarter delivery

In the third quarter of 2022, a total of **USD 110,838.35** was spent. The output with the highest delivery was the **120340- Human rights center** with delivery of **USD 49,177.14**, having exceeded the Q3 delivery projection of **USD 15,000.00**. On the other hand, the lowest delivery was that of, **109188- Tech Assist Angola's Ombudsman**, with delivery of **USD 13,818.98**.

#### a) Financial delivery as of September 30, 2022

<b>Fund</b>	<b>Output</b>	<b>Output Description</b>	<b>Annual Delivery Projection</b>	<b>Q3 Delivery projection</b>	<b>Q3 Delivery</b>
<b>4000</b>	109188	Tech Assist Angola's Ombudsman	\$60 000,00	\$10,000.00	\$13,818.98
<b>4000</b>	120340	TA for local protection of HRs	\$100 000,00	\$15,000.00	\$49,177.14
<b>4000 2863</b>	116815	Tech Assistance to MININT	\$90 000,00	\$30,000.00	\$47,842.23
<b>TOTAL</b>			<b>\$310 000,00</b>	<b>\$75,000.00</b>	<b>\$110,838.35</b>

b) Delivery by quarters

Q1	\$ 0,00
Q2	\$133,008.59
Q3	\$110,838.35
Combined delivery	\$USD 243,846.94

Quarterly deliveries dropped by less than 18 percent, during the third quarter of 2022, compared with the second quarter of 2022. However, the combined delivery of Q1, Q2, and Q3, **USD 243,846.94** represents an implementation status of 79%.



#### 4. Detailed progress per output

On balance, the Q3 was characterized by the electoral period, in which the government of Angola, on July 23, entered a contingent mode, whereas key activities and initiatives had to be postponed, as no official arrangement could be made during that period, thus affecting the Q3 delivery. However, as this was already predicted, due diligence was made beforehand to secure the implementation of some key activities.

##### 4.1. Output 00116815: MININT

The partnership with the Ministry of Interior, for 2022, consists of the implementation of five activities. Namely, Human Rights Training for Law Enforcement Officers; Development and Adoption of the Human Rights Performance Index; Development of a Human Rights-Based Code of Conduct; Training of health professionals assigned to penitentiary services, and the production of human rights educational material, information, and guides.

During the Q3, MININT continued to implement the Human Rights Training for law enforcement officers, Foreseen in the 2022 annual work plan. The training is to be conducted in 8 provinces of Angola, Benguela, Cabinda, Malanje, Luanda, Huambo, Lunda Sul, Huíla e Cuando Cubango, of which 5 (Benguela, Cabinda, and Malanje, Luanda e Huambo) have already been concluded.

The following subjects were taught:

- a) Introductory Note on Human Rights.
- b) Human Rights Norms During the Electoral Process.
- c) Human Rights Norms Relating to Detention/Attention.
- d) Human Rights Rules Relating to Human Trafficking.
- e) Responsibility of MININT's Bodies in the Pre- and Post-Election Period.
- f) Human Rights Regulations Relating to the Use of Force.

Participants are being trained in human rights and law enforcement matters at the local level, targeting the central executive bodies of the Ministry of the Interior. So far, a total of **196** law enforcement were trained, of which, **50** were women, and **146** were men. Most participants were men, as less than 26% were women. However, efforts are being made to include more women in the training to reverse this picture.

4.1.1. Detailed information can be found in the following graphs:

a) Number of law enforcement officers trained

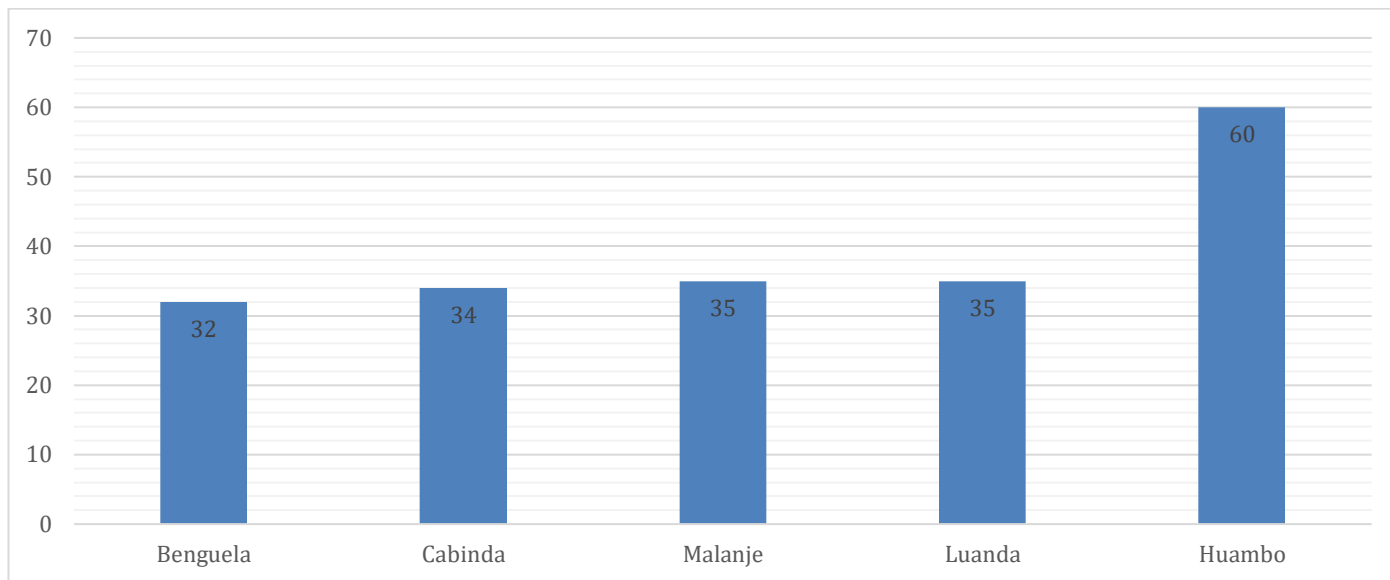


Figure 1 Number of law enforcement officers trained per province

The training was attended by members of the Advisory Board of MININT's Provincial Delegation, as well as one hundred and ninety-six (196) specialists of the provincial delegations and municipal commands, assigned to the different local bodies, among them, The Migration and Foreigners Services, Criminal Investigation Service, Civil Protection and Fire Service, Rapid Intervention Police, Border Guard Police, Customs, and Tax Police and the National Police.

b) Gender-disaggregated data

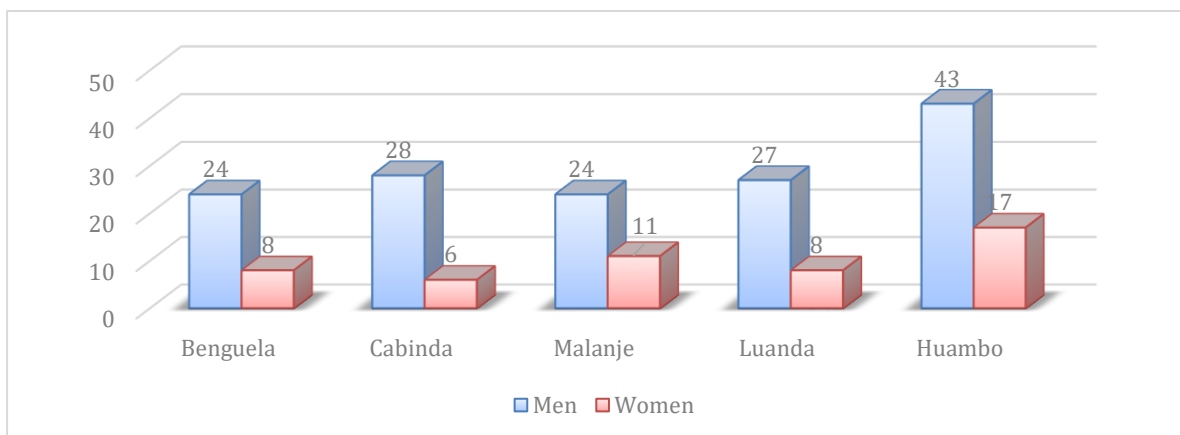
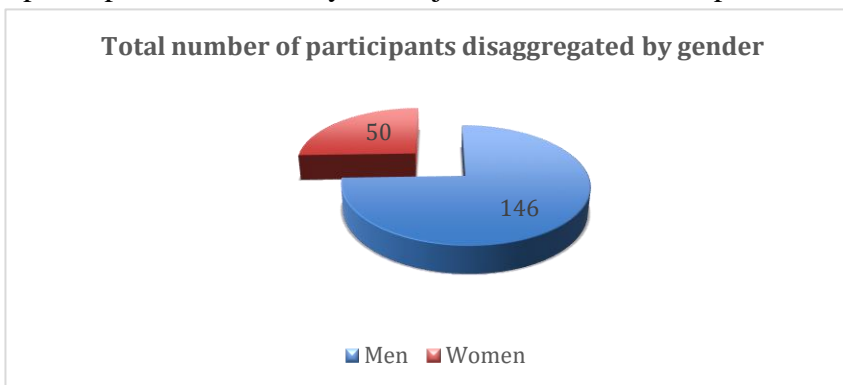


Figure 2 Number of women and men who participated in the training

Huambo had the highest number of female participants, followed by Malanje Province. It was expected that male participation would be higher than female, Law enforcement is still a male dominant sector. However, to achieve gender-balanced training, the integration of women is being reinforced by UNDP, as we can see a slight improvement in Huambo province, as a result of UNDP recommendation.



#### 4.1.2. Logistical support

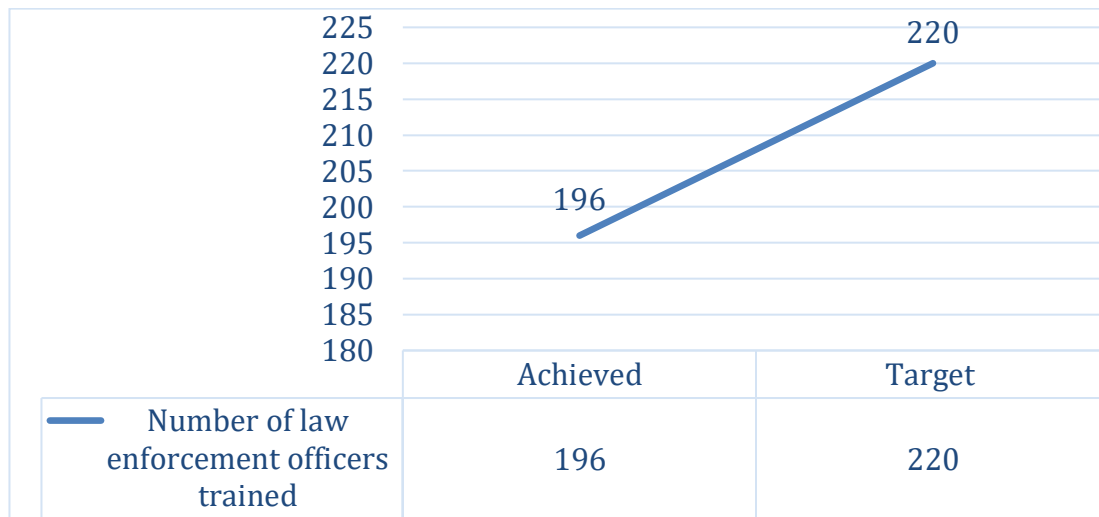
a) UNDP provided logistical support; The costs were distributed as follows:

Province	UNDP Support
Benguela	DSA; Flight tickets; Catering; Material
Cabinda	DSA; Flight tickets; Catering; Material
Malanje	DSA; Transport; Catering; Material
Luanda	Transport allowance; Catering; Material
Huambo	DSA; Transport; Catering; Material
Lunda Sul	DSA; Flight tickets; Material

The training was scheduled to be completed in Q3; however, the electoral context interrupted the training process, and no training was held in September, for the reasons stated above the Lunda Sul training had to be postponed, even though all the logistics were already in place. Due to this, no training was held in the month of September.

However, although the training programme was not concluded within the established time, the initial target of 220 law enforcement trained was almost reached, as per the graph below.

b) Number of law enforcement trained; **Targets** vs **achieved**



Moreover, no progress has been made concerning activities 2 and 3. Collaboration with UN police and the OHCHR is crucial to accomplish them, as MININT does not have the flexibility to interact with external consultants. This could only be achieved through a partnership or with a local consultancy with MININT experts. Although simply hiring MININT experts would guarantee the implementation of the activities, the process itself requires several administrative procedures, as contracts need to be issued between MININT and experts.

In nutshell, 2 of the 5 activities foreseen in the annual work plan were implemented in Q3, of which one is already completed, **activity 6**. Activity **1** is expected to be completed in October. Implementation of activities 2,3 and 4 is expected to begin in Q4, although there are no arrangements to undertake activity 4.

#### 4.2. 00109188: Ombudsman's Office

The partnership with the Ombudsman's Office for 2022, consists of the implementation of four activities, namely, Handling petitions and complaints; Comparative assessment of the Ombudsman's case processing system with other countries; Establishment of a virtual hearing system, and the Ombudsman's Week.

During the third quarter, several procedures and diligences were made for the effective implementation of activities **2** and **3**, which will be implemented in Q4. Regarding **activity 2**, following the open tender conducted from July to August 2022, a roaster approach had to be adopted, as no offers were received. As a result, a possible candidate has been identified and referred by the Office of the High Commissioner for Human Rights.

The expert will appraise the current case handling system of Angola's Ombudsman and deliver the necessary technical assistance for its improvement by enhancing the turnaround time, process and procedural efficiency, and alignment, to the extent possible, with best practices from other CPLP countries. In addition, the expert will also design and administer an essential training module for the relevant personnel in the Ombudsman's Office involved in the case of handling, with the participation of some personnel from Portuguese-speaking countries. The activity will begin on October 13, after the recruitment process is completed.

So far, all the contractual arrangements are being made, logistics to bring the training participants already started, and 8 participants from different countries, such as Cape Verde, Brazil, São Tomé and Príncipe, Guinea-Bissau, Mozambique, and Portugal. The training is to be held from the 27 to the 28 of October, UNDP will provide support with Transportation and DSA.

Furthermore, activity **3**, the **establishment of a virtual audience system**, is still in progress, and the procurement of the ICT equipment, namely, computers, scanners, and telephones, has been finalized. Goods were delivered to the Ombudsman office in August, however, due to the country's political context no official ceremonies were undertaken. In addition, the partnership with the telecommunications company is still in progress. The correct geographic coordinates have not been shared, as a result, UNITEL could not send its technical and financial proposal. Unitel will provide internet and free line services. The launch of the virtual audience system is scheduled for October 18.

a) This activity will be implemented in the following locations:

Province	Municipalities
Bengo	Ambriz, Dembos
Benguela	Ganda, Lobito
Bié	Andulo, Chinguar
Cabinda	Belize, Buco-Zau
Cuando Cubango	Cuchi, Cuito Cuanavale
Cuanza Norte	Golungo Alto, Cazengo
Cuanza Sul	Gabela, Sumbe
Cunene	Namacunde, Ombadja
Huambo	Bailundo, caála
Huila	Humpata, Quipungo
Luanda	Belas, Cauaco, cazenga, Ícolo e Bengo, Luanda, Quilamba Quiaxi, Quissama, Talatona, e Viana
Lunda Norte	Cambulo, Lucapa
Lunda Sul	Cacolo Saurimo
Malanje	Cacuso, Luquembo
Moxico	Alto Zambeze, Moxico
Namibe	Bibala, Tômbua
Uíge	Negage, Uíge
Zaire	Soyo, Nezeto

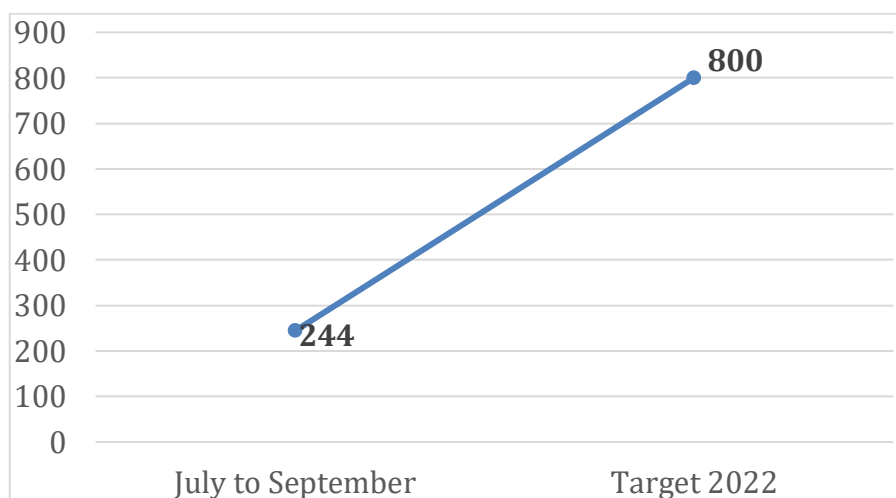
Furthermore, **Activity 4** of the annual work plan consists of carrying out "the Ombudsman's Week" activities and producing information and promotional material on the Ombudsman. The ombudsman activity was completed in Q2, and the printing of awareness material was also concluded. Only the printing of the ombudsman's annual report remains to be done.



### 4.3. 00120340: UCAN CDHC

According to the Annual work plan of 2022, and the standard grant agreement, CDHC is expected to implement three activities, namely, **Legal Support in Communities, I have served my time, please release me** and **The Young Talent**. The second disbursement of the grant agreement was made in September 2022, after the submission of the narrative and financial report.

As per **Activity 1, Legal Support in Communities**, from July to September, two field activities have been conducted in the communities. So far, a total of **348** cases of legal support have been registered, of which **104** were in Q2 and **244** in Q3. However, due to the increased demand, by the first half of October, the goal of 800 cases foreseen in the ToRs of this initiative will be exceeded.



*Figure 5 Legal assistance provided vs target*

Moreover, within the scope of this activity, the 4th Course on Human Rights (Practical-Foreign Perspective) has begun and will end on October 7, with 62 participants. The training focuses on the promotion of Human Rights, in the various aspects of forensic processes (Civil, Criminal, Labor, Family and Minors, Administrative, Legal Document Drafting Techniques, and Human Rights). Since the beginning of the training, this group has strengthened the CDHC's capacity to provide free legal support to communities, The volunteer work has helped the trainees gain practical experience and strengthened their professional growth

Moreover, in terms of **activity 2**, “**I have served my time, please release me**”, several actions have been developed, including free legal assistance to citizens with expired sentences, advocacy work to end these illegalities, and the development of a legal opinion. The legal opinion has been sent to the Scientific Council for final approval and publication.

In addition, the Attorney General's Office has created a commission to work with the CDHC to identify these situations and eventually give due legal treatment. This commission should also provide real data on the number of cases in Angola. However, so far, no official data have been provided by either MININT or the Attorney General's Office. According to the preliminary data from the Study, it is estimated that there are more than 1000 cases of this nature, in the Angolan prison system. The absence of official data hinders the conclusion of the legal opinion.

Furthermore, regarding **Activity 3, The Young Talent**, the training began on August 22 and will last 13 weeks. Forty-six students applied for this program, and 15 were selected. As an employability program, partnerships have been established with private sector companies, such as Omatapalo, BFA, BIC, PWC, etc., as well as some of the most prestigious law firms in Angola. Thus, ensuring the conduction of trainees to the job market after the training.

#### UCAN CDHC 2<sup>nd</sup> Disbursement

<b>AMOUNT PAID</b>	<b>DATE</b>
<b>50.000 USD</b>	27. 09.2022

## **5. Implementation challenges**

The main challenges identified in Q3 were the following:

- UNDP internal administrative process, concerning payment requests, and procurement of goods and services.
- Delayed submission of narrative and financial reports.
- The electoral context had a negative impact on the implementation of some activities. It also limited UNDP's engagement in public activities.

## **6. Action plan**

Efforts will be made to complete the activities planned for 2022. Also, to ensure that no expenses are carried to the following year. Close collaboration will be made with the program assistants to ensure the financial execution of the projects.